# Best's Directory of Recommended Insurance Adjusters Frequently Asked Questions

#### • Who is A.M. Best Company?

A.M. Best Company is a full-service credit rating organization dedicated to serving the insurance industry. Policyholders refer to Best's Credit Ratings and analysis as a means of assessing the financial strength and creditworthiness of risk-bearing entities and investment vehicles.

A.M. Best publishes more than 50 print, online and CD-ROM products, providing ratings, key operating information and up-to-the-minute news—helping insurance professionals keep pace with the industry for 115 years.

A.M. Best's knowledge of the insurance sector, their standards of review and their position as an objective third party make them a trusted reference for those in the insurance industry seeking qualified insurance professionals.

#### • What is Best's Directory of Recommended Insurance Adjusters?

*Best's Directory of Recommended Insurance Adjusters* is an authoritative and detailed reference for locating qualified professionals with experience in handling the specific needs of the insurance industry. The *Directory* is a comprehensive online service and set of printed volumes that provides critical exposure to the clients that adjusters need to reach—and allows those clients to find adjusters based on their specific area of expertise and geographical location.

#### How do I apply for a listing?

Applying for a listing is easy.

- Call us at (908) 439-2200, ext. 5673.
- E-mail us at directories.group@ambest.com.
- Visit us online at www.ambest.com/directories and select the "Get Listed" option.

#### • How does A.M. Best Company qualify applicants to be listed in the Directory?

A.M. Best Company determines eligibility to be listed by reviewing the applicant's experience and credentials. A.M. Best requires that all adjusters listed in the *Directory* have a standard number of years of successful insurance industry experience and endorsements from industry clients. A.M. Best contacts applicant-provided client references to verify the applicant's experience and performance.

#### **Questions?**

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# • What is included with a listing?

The listing fee includes:

- Listing published in the Directory print edition
- Listing published in the **online** *Directory*
- BestMark icon to post on your Web site or for use in your print or online advertising
- Ability to submit articles and announcements to BestConnect®, A.M. Best's quarterly e-newsletter
- One set of Best's Directories of Recommended Insurance Attorneys and Adjusters print edition
- One-year subscription to A.M. Best's award-winning monthly magazine, Best's Review®

#### • What content will appear in a base listing?

A base listing includes the following content:\*

- Name, Address and Contact Information
- Company Profile
- Company Members and Titles
- Service Area
- Specialties
- License Information

# • What is the *BestMark* Program?

The *BestMark* Program offers listees the chance to demonstrate their elite position with a *BestMark* icon that can be displayed on corporate Web sites and materials, including advertisements. It provides an immediate visual confirmation of their status within their profession.



#### • How does the BestMark Program benefit listees?

Listees receive a *BestMark* icon for placement on their Web site or in print or online advertising. When visitors to a listee's Web site click on the *BestMark* icon, they'll be taken to

the company's full listing in the online *Directory*. The *BestMark* icon and return link perform a vital role in optimizing search engine visibility, driving traffic to both the firm's Web site and listing in the online *Directory*.

Membership Associations

• Company Logo (available for Web listing only)

• Links to social networking profiles, articles, high-profile

cases, announcements and press releases (Web only)

City/State Branches

# • When is the application deadline?

We accept listing applications all year long. Listings are added to our online *Directory* upon approval, so listees can take advantage of immediate exposure. Online listings can also be updated anytime throughout the year. The print *Directory* is printed in early November.

\*Limitations apply. Call for details.

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