



## **All In a Day's Work**

Last month we were assigned a claim when an insured attending a wedding, lost her \$18,000.00 diamond ring in a bungalow she was renting for the event that was located on the wedding premises.

The insured assured us that everyone from the wedding party, to the security staff to the cleaning service had scoured the room but could not find the ring, she therefore put in a claim.

Upon receipt of this claim assignment our adjuster went out to the loss site.

While the gentleman he brought along was sweeping the room with his equipment looking for the ring; our adjuster took his own ring off his finger and stood just where the woman had said she had dropped her ring. He dropped his ring and watched it as it roll under a heating and A/C register. Tucked in a hole where the carpeting met the register was the \$18,000.00 diamond ring!!

Needless to say, both the insured and the client were thrilled with the result. Some might say, "Just lucky." We prefer to say, "Just thinking smarter" than the average Tom.

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