



# A.M. BEST COMPANY, INC.

## System Requirements

The A.M. Best website and web-based services are supported and best viewed utilizing Microsoft Internet Explorer 11 and higher. All services and applications have been successfully tested using the configurations below in 32-bit and 64-bit environments.

<b>BestLink®, Best's Library Center and Key Rating Guide</b>			
<b>Operating Systems*</b>	<b>Internet Browser**</b>	<b>Microsoft Excel/Office</b>	<b>Recommendations</b>
Microsoft Windows® 10	Microsoft Internet Explorer® version 11	Microsoft Excel® 2010 <sup>1</sup> or higher (BestLink)	Zip file compression Utility (ex: WinZip®)
Microsoft Windows® 8.1		Microsoft Excel® 2010 or higher (Library Center)	(BestLink only)
Microsoft Windows® 7		Microsoft Excel® Viewer	Adobe Reader - Version DC or higher

<b>BestLink® for Excel®</b>			
<b>Operating Systems*</b>	<b>Internet Browser**</b>	<b>Microsoft Excel/Office</b>	<b>Recommendations</b>
Microsoft Windows® 10	Microsoft Internet Explorer® version 11	Microsoft Excel® 2010, 2013 or 2016	High broadband Internet connection
Microsoft Windows® 8.1			
Microsoft Windows® 7			
Microsoft .Net Framework 4.5.2			
Visual Studio Tools for Office Runtime			

<b>BestESP® - US, BestSRQ Service</b>			
<b>Operating Systems*</b>	<b>Internet Browser**</b>	<b>Hard Drive Requirements</b>	<b>Recommendations</b>
Microsoft Windows® 10	Microsoft Internet Explorer® version 11	BestESP® - US - 200 MB (System), 150 MB (Data)	Adobe Reader - Version DC or higher
Microsoft Windows® 8.1			
Microsoft Windows® 7			

<b>Web-based Products ( Best's Capital Adequacy Ratio Model (BCAR P/C, US), Underwriting Guide and Loss Control Manual)</b>			
<b>Operating Systems*</b>	<b>Internet Browser**</b>	<b>Hard Drive Requirements</b>	<b>Recommendations</b>
Microsoft Windows® 10	Microsoft Internet Explorer® version 11	BCAR (P/C, US) - 27 MB	Adobe Reader - Version DC or higher
Microsoft Windows® 8.1			Microsoft Data Access Components 2.8
Microsoft Windows® 7			Windows supported printer
Microsoft .Net Framework 4.0 (BCAR only)			High broadband Internet connection

<b>Best's Statement File – Global CD-ROM</b>			
<b>Operating Systems*</b>	<b>Internet Browser**</b>	<b>Hard Drive Requirements</b>	<b>Recommendations</b>
Microsoft Windows® 10	Microsoft Internet Explorer® version 11	Best's Statement File Databases: Contact	Adobe Reader - Version DC or higher
Microsoft Windows® 8.1	Windows 7 requires "executable permission modification" rights.	Technical Products Support (800) 544-2378	Windows supported printer
Microsoft Windows® 7			
CD-ROM Reader			

\*A.M. Best is dedicated to helping subscribers resolve installation or usage issues they may experience on their own unique configurations and will work with them as needed. However, older or non-standard configurations of any system may prevent the successful installation or execution of our products.

\*\*While our web-based services function properly on most mobile devices as well as alternative browsers such as Mozilla Firefox, Safari and Chrome all pages may not render completely without additional support including plugins, Javascript, and/or Adobe support.