



A.M. BEST COMPANY, INC.

System Requirements

The A.M. Best website and web-based services are supported and best viewed utilizing Microsoft Internet Explorer 10 and higher. All services and applications have been successfully tested using the configurations below in 32-bit and 64-bit environments.

BestLink®, Best's Library Center and Key Rating Guide			
Operating Systems*	Internet Browser**	Microsoft Excel/Office	Recommendations
Microsoft Windows® 8.1 or 10	Microsoft Internet Explorer® versions 10 or 11	Microsoft Excel® 2003 [†] or higher (BestLink)	Zip file compression Utility (ex: WinZip®)
Microsoft Windows® 7		Microsoft Excel® 2007 or higher (Library Center)	(BestLink only)
Microsoft Windows® Vista (SP2)		Microsoft Excel® Viewer	Adobe Reader - Version 10 or higher

BestLink® for Excel®			
Operating Systems*	Internet Browser**	Microsoft Excel/Office	Recommendations
Microsoft Windows® 10	Microsoft Internet Explorer® versions 10 or 11	Microsoft Excel® 2007, 2010, 2013 or 2016	High broadband Internet connection
Microsoft Windows® 8			
Microsoft Windows® 7			
Microsoft .Net Framework 4.0			
Visual Studio Tools for Office Runtime			

BestESP® - US, BestSRQ Service			
Operating Systems*	Internet Browser**	Hard Drive Requirements	Recommendations
Microsoft Windows® 8.1 or 10	Microsoft Internet Explorer® version 10 or 11	BestESP® - US - 200 MB (System), 150 MB (Data)	Adobe Reader - Version 10 or higher
Microsoft Windows® 7			
Microsoft Windows® Vista (SP2)			
Microsoft .Net Framework Version 3.5			

Web-based Products (Best's Capital Adequacy Ratio Model (BCAR P/C, US), Underwriting Guide and Loss Control Manual)			
Operating Systems*	Internet Browser**	Hard Drive Requirements	Recommendations
Microsoft Windows® 10	Microsoft Internet Explorer® versions 10 or 11	BCAR (P/C, US) - 27 MB	Adobe Reader - Version 10 or higher
Microsoft Windows® 8			Microsoft Data Access Components 2.8
Microsoft Windows® 7			Windows supported printer
Microsoft Windows® Vista (SP2)			High broadband Internet connection
Microsoft .Net Framework Version 2.0 (BCAR only)			

Best's Statement File – Global CD-ROM			
Operating Systems*	Internet Browser**	Hard Drive Requirements	Recommendations
Microsoft Windows® 8	Microsoft Internet Explorer® versions 10 or 11	Best's Statement File Databases: Contact	Adobe Reader - Version 10 or higher
Microsoft Windows® 7	Windows 7 requires "executable permission modification" rights.	Technical Products Support (800) 544-2378	Windows supported printer
Microsoft Windows® Vista (SP2)			
CD-ROM Reader			

*A.M. Best is dedicated to helping subscribers resolve installation or usage issues they may experience on their own unique configurations and will work with them as needed. However, older or non-standard configurations of any system may prevent the successful installation or execution of our products.

** For customers using IE10 or IE11, compatibility view may need to be selected. While our web-based services function properly on most mobile devices as well as alternative browsers such as Mozilla, Safari, Chrome and Firefox, all pages may not render completely without additional support including plugins, Javascript, and/or Adobe support.